

LIST OF REQUIREMENTS AND CONSIDERATIONS WE MUST HAVE FROM ALL OF OUR CLIENTS:

1. VACCINES: We must have a copy of your dog's most recent vaccines: DHPP, Rabies, Bordetella (recommended). You will not be allowed in class without these. Vet records can be sent with payment or scanned by your vet and emailed to: tinaferner@netzero.net
2. WAIVER: We must have a signed copy of our waiver form by anyone who enters our building. If a minor (< 18 years old), must be signed by a parent.
3. PAYMENT: A non-refundable deposit of 75.00 is required to reserve your spot in our Reactive Dog Protocol. The remainder of the balance is due at your first session. We do NOT accept credit cards at this time. Checks can be made out to Canine Karma and mailed to: Tina Ferner 2370 Amara Dr, Toledo, OH 43615.
4. REFUNDS: There are no refunds given on any training packages.
5. CANCELLATION POLICY: IF YOU CANCEL A CLASS LESS THAN 48 HOURS PRIOR TO YOUR CLASS TIME (OR DO NOT SHOW FOR A CLASS) THAT CLASS WILL BE FORFEITED BY YOU AND WILL BE DEDUCTED FROM THE PROTOCOL. If you cancel/reschedule more than 3 classes during the protocol, one of those classes will be forfeited.
6. MAKE UP CLASSES: If Canine Karma must cancel a class due to weather or unforeseen circumstances, we will offer a make up class for you.
7. DOG HANDLER: It usually works best for there to be one primary handler that works with the dog in class. This handler must be >18 years old. However, partners or family members are welcome and can take turns working the dog if desired. Children between 10-17 years of age must have an adult present with them other than the one working the dog during private lessons. Children <18 years old will not be allowed to attend group lessons in which we are working more than one dog.
8. EQUIPMENT: We use ONLY humane training techniques and equipment. This means NO shock collars, prong collars, choke chains. Approved equipment: buckle collars, harnesses, Gentle leader head halters, and martingale collars. NO retractable leashes! 6 foot leather leashes work well; nylon leashes are OK, but can slip if dog pulls.
9. DOGS AND GREETINGS: Dogs must always be on a leash when in or around our facility. The trainers will approach your dog as they feel comfortable while taking into account the dog's cues and willingness.
10. CLEAN UP AFTER YOUR DOG! Sanitation is a HIGH priority at Canine Karma. We work hard at maintaining a clean training environment. Our studio is used not only for dog training but also for private consults, yoga and other holistic services. Please join us in doing all we can to prevent accidents and always clean up after your pup!
11. CLASSES START PROMPTLY AT TIME SCHEDULED: Please arrive a couple of minutes early, park away from other cars on the ends of the parking lot. Wait in your car until we notify you to come in. At THAT time, PLEASE POTTY YOUR DOG IMMEDIATELY PRIOR TO COMING INTO STUDIO (even if he/she has gone before coming to studio) and then come in studio. It is a priority that each team enters and exits the building safely and in a controlled fashion, so please be sure to follow this rule. Have your treats on you as you come in the building so you are prepared to get your dog's attention if needed. Please bring your own poop bags to use in case it is needed. Feel free to excuse yourself during class if you

think your dog needs "to go". Classes start on time and door is locked after we start.

12. **"CONSULT AREA":** Our consult area (the cozy area with sofa and love seat) is a "no - dog zone". It is a place where our human clients can come and relax without their dog - to talk about behavior issues, read a book, or talk about tough end of life decisions they may need to be making for their beloved canine. Please respect our intention for this space by preventing your dog from entering this area. We may have it partitioned off to make it easier:)
13. **CONSENT FOR PHOTO OR VIDEO:** We occasionally take photos or short video clips of our classes as well as our students upon graduation. These MAY be posted on Facebook or used for illustration for future purposes. By signing below, you give Canine Karma consent to do this.
14. **IF YOUR DOG IS ILL:** Please contact to reschedule your appointment. If he/she has vomited or had diarrhea 48 hours prior to your appointment day, please reschedule.

I have read and agree to the above

Print Name _____

Sign Name _____

Dog's Name _____

Dog's Age and Breed _____

Address _____

Phone _____

Email _____

Emergency Contact (Name/Phone) _____

Today's Date _____ Date of your first session _____